



## Privacy Policy

### What online information practices does this privacy policy cover?

This policy only applies to the corporate site of Club Med Sales Canada, Inc. This policy does not cover the information practices of other Club Med web sites or services that may be offered by Club Med.

### What information is collected by this site?

This site only allows visitors to request more information about the company's products and services (such as your name, address, or email address), or to submit a registration in order to obtain our monthly newsletter, or to enroll to participate in our online forums. No other information is collected on this web site at this time

### How is information collected by this site used?

The company uses information collected about visitors to this site to respond to their specific inquiries, to learn more about the types of individuals and businesses who are interested in our company, and to provide more helpful information about Club Med and its products and services in the future.

### Who shares information collected by this site?

Information provided by visitors who are interested in the company or its products and services is shared internally, and may be shared with trusted business partners, agents, or consultants of Club Med Sales Canada, Inc.

### How long is information collected by this site stored?

Information collected by this site may be retained indefinitely.

### What control do you have over how information collected by this site is used?

A visitor providing information through this site may delete personal information that we maintain in the ordinary course of our business. You can exercise this option by calling Club Med Marketing department at 1-800-567-1777 (toll free), or by sending a letter to Club Med Marketing department, Club Med Sales Canada Inc., 2, Alexis-Nihon Plaza, Suite 1500, Montreal, QC H3Z 3C1, Canada.

### Will information collected by this site be used to send email messages or direct mail?

Yes, but only as directed by users who have specifically requested information.

### Does this site use cookies?

This site uses cookies for user authentication. However, the cookies do not contain any personal information.

### How secure is this site?

To prevent unauthorized access, maintain data accuracy, and ensure the correct use of information, Club Med Sales Canada, Inc. has put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information collected by this site.

### How does Club Med Sales Canada, Inc. protect the privacy of children?

Protecting the privacy of the very young is especially important. For that reason, we do not collect or maintain information on this site from those we actually know are under 18 years old.

### What happens when there are changes in this policy?

Club Med Sales Canada, Inc. may change or alter this Privacy Policy at any time. If a change is made, Club Med Sales Canada, Inc. will publish the revised version of the policy at this Web address at least 7 days before the change becomes effective. We will continue to use personally identifiable information collected through this site in accordance with the policy that was in effect when the information was collected, unless we notify you of the change by letter or e-mail message and give you an opportunity to opt out.

### What can you do if you feel the company is not abiding by this policy?

If you feel that Club Med Sales Canada, Inc. is not abiding by this privacy policy, or if you have any other questions or concerns, you should first contact:

Club Med Sales Canada, Inc., 2 Alexis-Nihon Plaza, Suite 1500, Montreal, QC, H3Z 3C1, Canada, to the attention of the Marketing Department.